



XCOEX LIMITED

REFUND POLICY

(UPDATED 04.07.2019)

Due to the nature of our business no refunds are issued by the Company.

The only exception is made if you are not the User of the Company, i.e. if you do not hold a verified account with the Company. In this case the Company will refund any funds received from you using the same method originally used by you.

Without detracting from the provisions above, it is expressly stipulated that you are free to use a withdrawal procedure to get Funds from your account. Information about the methods of withdrawal provided by the Company and the withdrawal procedure is available on our Platform.

Should you have any questions – you are welcome to contact our customer support team via support@xcoex.com